



Referral Process for treatment

Our aim is to make the referral process easy and straightforward. Communication is the key that is why we are always on available to discuss your patient's individual case requirements and preferences with you.

Step 1 - Patient discussion & Initial referral

Pentangle have produced a variety of tools to ease the discussion with your patient. We can also provide training on any of our services, treatment planning and How to restore for dental implants.

Support Tools:

- Patient brochures
- Models
- In-house training on treatment options.
- On-line referral form
- Fax referral Form
- Direct telephone – Let us take the details.

Step 2 – Booking Appointment & Welcome pack

Your patient's consultation appointment is booked during an ideal period that suits your patient diary. We aim to see your patient within 2 weeks. Once the appointment is scheduled we will send a comprehensive welcome pack with confirmation of their appointment, maps to the practice and details of the relevant clinician they will be seeing.

Step 3 - Consultation & Communication to you receive from us.

Because we work closely with you, it is not appropriate for us to do 'quick look' reduced fee consultations – as you rightly expect a definitive report, and we believe that this is also the best form of documentation for the patient to receive. Therefore we adopt a one off consultation fee of £150. This includes all necessary intra-oral radiographs.

This includes a full Report, including treatment options, treatment proposals, our warranties and accurate fee indications.

Information for you

As their dentist you will also receive a more technical covering letter, briefly summarising the findings and treatment proposals, and clarifying your part in the treatment. This allows you and patient to discuss the treatment proposals, both with full knowledge of the consultation outcome.

Copies of Treatment Report and Treatment Plan with costs is sent to both patient and you the referring dentists in patient folder.

Copies of treatment undertaken by either referring dentist or Pentangle dentist will be communicated to each other at each stage of treatment.

Step 5 – Completion of treatment

At the end of treatment your patient is returned to you. (see Our Promise) Pentangle Dental Transformations will write confirming completion of active treatment letter to the referring practice, and will give details of review appointments required.